



for message exchange with Finnish Customs

SECRET Protection level IV Act on the Openness of Government Activities (621/1999), section 24(1)(20)

□ New application	To be filled in by Customs				
Amendment application	Date and record number of the application				
A. BASIC DETAILS OF THE BUSINESS					
Name of company					
	Extension codes for offices given to the applicant by Finnish Customs				
Business ID	☐ Import				
☐ VAT number	Export				
EORI number	☐ AREX				
	Transit				
Postal address	Postal code and city				
Visiting address	Registered office				
B. CUSTOMS DATA SYSTEMS FOR WHICH REGISTRATION OR AMENDMENT IS APPLIED					
ITU import system, transactions via direct message exchange					
Import EDI customer status (an authorisation for deferred payment is required) which the application concerns: EDI sender Technical sender					
ELEX export system, transactions via direct message exchange					
Export EDI customer status, which the application concerns:	☐ EDI sender ☐ Technical sender				
AREX summary declaration system, transactions via direct message exchange					
Transit system, transactions via direct message exchange					
EDI transit customer status which the application concerns: 4.1 EDI declarant	TIR declarant Person in charge of message exchange				
Authorised consign					
Authorised consign	nee (transits)				
☐ TIR authorised con	signee				
EMCS excise duty system, transactions via direct message exchange					
Åland tax border system ALA , transactions via direct message exchange					
Intra-Community trade statistics system Intrastat, transactions via direct message exchange					



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C. Company's contact person for message exchange

o. Company's contact person for message exchange				
ITU import system				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
ELEX export system				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
Summary declaration system AREX				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
Transit system				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
Excise taxation system EMCS				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
Åland tax border system ALA				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			
Intra-Community trade statistics system Intrastat				
Name of contact person	Name of substitute contact person			
Telephone number	Telephone number			
Email address	Email address			



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D. CONTACT DETAILS FOR IT ENQUIRIES

D. GONTAGT DETAILED TON IT ENGOINED				
Name of person responsible for data communications matters				
Telephone number	Email address			
Name of substitute contact person				
Telephone number	Email address			
Name of software supplier				
Name of contact person				
Telephone number	Email address			
Implementer of direct message exc	change functions (only for direct message exchange)	ge, if the service provider is not the software supplier)		
Name of contact person				
Telephone number	umber Email address			
 E. ADDITIONAL INFORMATION RELATED TO DIRECT MESSAGE EXCHANGE E. 1. ACTIVITY OF THE APPLICANT (select only one alternative, except if the applicant acts both as a direct message declarant and as a service provider) 				
The applicant acts as a direct message declarant, i.e. creates and transmits the messages itself.				
The applicant acts as a direct message declarant: uses a service provider for building and transmitting the messages (fill in point E.2.).				
3) The applicant acts as a service provider, i.e. creates and transmits the messages on behalf of another company (fill in point E.3.).				
E. 2. SERVICE PROVIDER FOR THE APPLICANT (fill in if you selected option 2 under E.1.)				
Name of company Business ID		Business ID		
E.3. INFORMATION ON BUSINESSES TO WHOM THE COMPANY PROVIDES SERVICES (fill in if you selected option 3 under E.1.)				
Name of company	Business ID			
Name of company		Business ID		
Name of company Business ID				
E. 4. THE COMPANY STARTS USING THE MESSAGE NOTIFICATION SERVICE FOR DIRECT MESSAGE EXCHANGE				
Yes	☐ No			
Test URL: https://				
Production URL: https://				



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E.5. (COMPLIANCE	WITH	TERMS	OF	USE
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The applicant confirms has read the terms of use in appendix 1 and commits to complying with them.						
Signature and clarification of signature				Date		
F. ADDITIONAL INFORMATION	CONCE	RNING /	AREX (fill in if the application fo	or direct	message ex	change concerns AREX)
THE COMPANY'S ACTIVITIES by the company, if known)	S RELAT	ING TO	ENTRY AND EXIT (tick the	e mode	s of transpor	t and declaration types used
Transport mode						
Sea transport Rail transport Road transport			nsport			
Air transport		Inland v	waterway transport (Saimaa Cha	innel)		
Messages that the company intend	s to use					
IE315 Entry Summary Declaration	on 🗌	IE344	Summary declaration for temporary storage		IE3470	Arrival Notification with Entry Key data
IE347 Arrival Notification and Presentation IE347		IE007	Arrival notification (for temporary storage)		IE044	Unloading Report
☐ IE615 Exit Summary Declaration		IE547	Exit Manifest Presentation		IE590	Exit Notification
Most used border crossings						
Estimated number of transactions per mor	ith					
Authorisation number(s) of the temporary warehouse, if IE007 or IE044 declarations are provided: Business ID + extension code (e.g. in the format R0001)					tension code (e.g. in the	
ADDITIONAL INFORMATION CONC	ERNING	AREX				
G. ADDITIONAL INFORMATION CONCERNING EMCS (fill in if your application for direct message exchange concerns the EMCS system)						
ADDITIONAL DATA ON THE COMP	ANY					
Type of authorisation						
Authorised warehouse keeper		Registe	red consignor		Registered	consignee
Yrityksen toimiala						
Energy		Tobacco	0		Alcohol	
TYPES OF MOVEMENT OF EXCISE GOODS UNDER SUSPENSION OF DUTY (Please tick the appropriate boxes for the modes of transport your business uses.)						
Types of movement			·			
☐ Import		Intra-EU	J trade			
Export		Moveme	ents within Finland			



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MESSAGES THAT THE COMPANY INTENDS TO USE

Receives	Lähettää				
☐ 801 e-AD	810 e-AD Cancellation message				
803 Notification of change of destination	815 e-AD draft				
810 e-AD Cancellation message	818 Report of receipt				
818 Report of receipt					
829 Acceptance of the export procedure					
819 Rejection or alert	Rejection or alert				
813 Notification of change of destination					
807 Interruption of movement					
H. EORI CONTACT DETAILS (fill in only if you are also ap	olying for an EORI number)				
EORI contact person	Telephone number				
Email address					
Consent for publication of EORI data					
I hereby consent to the disclosure of the EORI data provided in this form.	I do not consent to the disclosure of the EORI data provided in this form.				
Date and year of incorporation	Principal economic activity code (according to the NACE economic				
TIR holder ID	DUNS number				
ID numbers granted in other EU member states					
I. ADDITIONAL INFORMATION					
J. APPENDICES					
Appendix 1 (Terms of use for direct message exchange)					
K. SIGNATURE					
Signature and clarification of signature	Date				

Please send the completed form to the following address:

Customs Authorisation Centre PO Box 56 90401 Oulu Tel. 0295 5200

E-mail: lupakeskus@tulli.fi



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Terms of use for direct message exchange and the arrival ID query interface

Purpose of the Service

Direct message exchange and the arrival ID query interface (hereafter referred to as the service or "services") are part of the electronic services of Finnish Customs. The use of the service requires that the customer has an authorisation decision as a customer of direct message exchange by Customs and that the customer uses certificate services approved by Customs.

In direct message exchange, the data system of the customer can send messages to the Customs systems over the Internet and retrieve response messages produced by Customs systems. As the name suggests, direct message exchange is intended for direct message exchange between Customs and the customer. The customer can use a service provider for transmitting or building and transmitting messages.

With the arrival ID interface, Customs' data system can retrieve details on the consignment to be cleared from the customer's data system, based on the arrival ID or the consignment note number.

Regardless of the way of submitting the declarations, the customer is responsible for all the obligations, such as compensation for damages, data security obligations and service level obligations, of the third parties he or she uses as for his or her own. The customer is responsible for fulfilling these obligations and see to that Customs' terms of use described in this document are fulfilled with the third parties in question.

Terms of use

These terms of use regulate the tasks, rights and obligations of the parties (later "user") using the service. The user of the Service undertakes to comply with the terms of use in force. Customs can withdraw the user's user rights either partially or entirely, if the user violates these terms of use.

The user's obligations and liability

The user may be held liable for illegal use of the service or for violating these terms of use. The implementation and use of the service is based on Finnish legislation in force.

The user is obliged to observe the terms and conditions set for the use of the electronic IDs by the party that issued the IDs. Customs is not liable for any errors or misuse due to careless use or safekeeping of the IDs.

The user is responsible for the accuracy of the data he or she sends to the service as well as for the integrity and reliability of the messages. Unrelated messages nor messages or traffic that could overload the service or compromise the data security of the service shall not be sent to the service.

The user may not provide any misleading information regarding his or her company.

The user is responsible for the data security of his or her own data, systems and connections. The user is also responsible for the data security of the systems and connections of any third party (service provider) he or she uses. The user must see to it that the service provider's service level is sufficient and that it is described in the agreement that the user signs with the service provider.

Authentication to the service and the use of an electronic XML signature for signing the data contents sent to the service requires a server certificate. The user is responsible for the use and renewal of the interface as well as for keeping the private key for the server certificate secret.

The user is responsible for all transactions and actions performed using his or her server certificate as for his or her own, as well as for the costs arising from the use of the server certificate. This responsibility extends until the user has put his or her server certificate on the revocation list maintained by the producer of the certificate service and has notified Customs of the revocation of the certificate.

Some of the functions used via the service may require a user ID and/or a password. The user is responsible for keeping the user ID secret and for any use of the ID. The user shall immediately inform Customs if the user ID and the password have been lost or revealed to a third party. The user is responsible for all the costs arising from the use of his or her user ID until he or she has notified Customs that the user ID has been lost or revealed to a third party and Customs has acknowledged the receipt of this notification.

Customs can withdraw the user's user rights either partially or entirely, if the user violates these terms of use.



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Customs' obligations and liability

Customs is responsible for the data security of the service concerning the systems owned by Customs and the systems of third parties used in the production of the service.

All collected data is stored in accordance with legislation in force. By various administrative and technical measures, Customs aims to prevent and minimise threats of unauthorised access to data, misuse of data and inaccuracies in data.

When using the service, the user should be aware of the fact that no IT system is completely secure against misuse and that there are always risks involved when data is sent and processed, regardless of how the data is collected and processed.

Customs reserves the right, without prior notice, to change the layout, the content, the accessibility and the services of the service, or to withdraw the service. Customs also reserves the right to suspend the provision of the service during times when it is being serviced or updated. Customs informs of disruptions or interruptions in the service or of withdrawal of the service well in advance when possible, to minimise the damage to the user of the service.

Customs is not liable for any loss of data or delays caused by interruptions or disruptions in the system and will not compensate the user for any inconvenience, costs or indirect damages caused by interruptions in the service.

Customs is not liable for the actions of the service provider chosen by the message declarant. Furthermore, using a service provider will not affect the message declarant's responsibilities in relation to Customs.

Customs is not liable for any third party material linked to Customs' website or for any material otherwise published by a third party.

Labour conflict, bomb explosion, fire, natural catastrophe, disturbance in data transmission, orders of authorities or other force majeure impediment beyond the control of the parties shall release Customs from the liability of complying with these terms of use until the conditions for fulfilment of the obligations can be restored.

Other conditions

Customs has the right to change these terms of use by notifying the users of the changes. The changes enter into force when the notification has been published on the Customs website.

In addition to these terms of use, the Act on Electronic Services and Communication in the Public Sector (13/2003) with later amendments is applied to the use of the service.

Additional information

Customs provides information of its services on its website or at the customs offices.