



Purpose of the Service

The Web Liitu service (below referred to as the Service) is a public and free-of-charge browser-based service owned by Finnish Customs. Via Web Liitu, Customs' customers can submit attachments to electronic declarations to Customs.

Data assumed to initiate the processing of a matter cannot be submitted via the Service. The attachments uploaded to the Service must always be related to a declaration submitted electronically to Customs. The customer instructions for Web Liitu describe in more detail the situations where Web Liitu can be used.

The user of the Service refers to a Katso- or Vetuma-authenticated user who has approved the terms of use and who uses Customs' Web Liitu service.

In addition to these terms of use, the Act on Electronic Services and Communication in the Public Sector (13/2003) with later amendments as well as Customs' decisions on electronic declarations and procedures are applied to the use of the Service.

Terms of use

These terms of use regulate the tasks, rights and obligations of the users of the Service. The user of the Service undertakes to comply with the terms of use in force.

The user's obligations and responsibilities

The user undertakes to use the Service in accordance with laws, decrees, provisions by authorities and good practice. The user may be held liable for illegal use of the Service or for violating these terms of use. The implementation and use of the Service is based on Finnish legislation in force.

The user of the Service is obliged to observe the terms and conditions set for the use of the electronic IDs for the Service by the party that issued the IDs, e.g. a bank or the Finnish Tax Administration. Customs is not liable for any errors or misuse due to careless use or safekeeping of the IDs.

The user is responsible for the accuracy of the data he or she sends to the Service as well as for the integrity and reliability of the messages.

Unrelated messages or messages that may unnecessarily overload the Service or compromise the data security of the Service shall not be sent to the Service.

The user may not submit any misleading information to Customs via the Service.

The user is responsible for the data security of his or her own data and for the data security of the systems and connections he or she uses.

Customs can withdraw the user's user rights either partially or entirely, if the user violates these terms of use.

The user shall archive the attachments he or she has submitted via the Service. They shall be archived in accordance with Provision No 182/010/11 issued by Customs (published in the THT/TMD bulletin in Finnish and in Swedish).

Customs' obligations and responsibilities

An attachment submitted via the Service shall be considered as received at Customs, when the attachment gets the status "Attachment submitted to Customs".

Customs is responsible for the data security of the Service and for the systems used in the production of the Service.

Web Liitu stores private persons' personal identity codes from the Vetuma service and business users' OID identifiers from the Katso service in a register. The data is used for connecting the attachment uploaded by the user, the data in the attachment and the user to each other. For the personal data register of Web Liitu, there is a description of the file referred to in the Personal Data Act (523/1999). The description is available in Finnish at: <http://www.tulli.fi/> > Sähköinen asiointi > Rekisteriselosteet

All collected data is stored in accordance with legislation in force. By required administrative and technical measures and development of them, Customs aims to prevent and minimise any threats of unauthorised access to data, misuse of data or inaccuracies in data.

Customs reserves the right, without prior notice, to change the layout, the content, the accessibility and the services of the Service, or to withdraw the Service.

Customs is not liable for any losses of data or delays caused by service interruptions or system disruptions and will not compensate the customer for any inconvenience, costs or indirect damages caused by interruptions in the Service.

Customs is not responsible for the contents or functionality of services that are used via the Service and maintained by other parties, such as authentication services or online banking services.

Customs will keep the attachments only during the processing of the matter. (There is a provision on self-archiving, No 182/010/11, published in the THT/TMD bulletin in Finnish and Swedish.)

Of the attachments uploaded to the Service, Customs processes only the ones required for concluding the processing of the matter.

Service interruptions

Customs has the right to suspend the provision of the Service during times when it is being serviced or updated. Customs aims to inform of any disruptions or interruptions to the Service or of withdrawal of the Service well in advance when possible to minimise the damage to the user of the Service.

Force majeure

Labour conflict, bomb explosion, fire, natural catastrophe, disturbance in data transmission, a provision by an authority or other force majeure event beyond the control of the users shall release Customs from the liability of complying with these terms of use until the conditions for fulfilment of the obligations can be restored.

Changing the terms of use

These terms of use enter into force at the time of updating (shown in the document heading) and are valid until further notice. Customs has the right to change the terms of use, and the new terms of use will enter into force when they are published in the online service.

Other conditions

Customs is not liable for any third party material linked to Customs' website or for any material otherwise published by a third party.