

Annual survey 2018









Watch video



With ease and correctness – security through cooperation

Finnish Customs

- facilitates smooth trade of goods and ensures its correctness
- collects taxes on goods efficiently
- offers customer-oriented services
- protects society, the environment and citizens.

These strategic aims in the Government programme concern Finnish Customs in particular:

- sustainable growth and savings in public finances
- digitalisation and deregulation
- objectives concerning the management of changes in the security environment.



With ease and correctness – security through cooperation

SOCIETAL IMPACT OBJECTIVES (society, customers)

Customer orientation

Shadow economy

Goods safety and crime prevention

RESULTS OF ACTIVITIES (organisation, structure, processes, quality and infrastructure)

Independence of time and location

Customs' processes

Cooperation

Resources (personnel and economic resources)

Management

Professional skills

Job satisfaction

Prioritisation



Main development programmes 2016–2019

	Steering group					
	2016	2017		2018		2019
SOCIETAL IMPACT	Comprehensive cust	oms clearance reform	ı (UTU)			
	Development of cust	omer-based digital tra	nsactio	on services (AIDA)		
	Cash flow processes	and systems (RAHJE	Ξ)			
	Management of tasks	s and resources (TER	RHO)			
RESULTS OF	Transfer of taxation to	asks				
ACTIVITIES	Development of the cand management					
	Review of tasks to be done on behalf other authorities	of				
	Ensuring high availab			ed production (UU	TTER	A)
	•	ge and reporting (KE	STI)		_	
	Enabling mobile use		_			
RESOURCES	Competitiveness as a the functionality in the	an employer and systomer work communities	ematic	support for		
	Ensuring resources for priority projects					
	Projects concerning facilities (customer service, office concept and control facilities)					
	Implementation of co	nversion training and	turther	training		



Customs 2020 Joint vision of goals and areas of focus

Management

Overall management

Resources

Competence

- Easy, quick and inexpensive transaction services
- Development of enforcement models for increased impact
- Mobile work
- Systemised cooperation between authorities
- Analytics in support of proactive operations management
- o Competitiveness as an employer
- Ensuring capability and competence
- Development of processes, the organisation and management
- Ensuring high availability –
 short interruptions of use

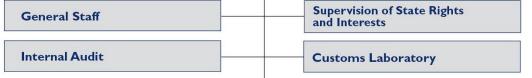
Smoothly and correctly

- security through cooperation



Organisation of Finnish Customs 1 May 2019





Foreign Trade and Taxation Department

Customer Relations and Tax Collection

Statistics

Customs Clearance

Enforcement Department

Intelligence and Analysis Customs Enforcement Investigation

Corporate Audit

Administration Department

Personnel Management
Financial Administration
Materials Management
Procurements
Training
ICT Services

Communications

Customs Offices Department

Sea Customs
Airport Customs
Vaalimaa Customs
Nuijamaa Customs
Imatra Customs
Tornio Customs
Mariehamn Customs



Personnel and customs offices

At the end of 2018, Finnish Customs had 1 876 employees. 45% of them were women and 55% men.





Finnish Customs collected 486 million euros in taxes in 2018

The largest tax revenues in 2018 and 2017

	2018	2017
Import VAT	€260 million	€2.69 billion
Customs duties and similar charges	€173 million	€174 million
Fairway dues	€49 million	€47 million
Service charges etc.	€3 million	€3 million

Finnish Customs collected around 260 million euros in VAT for the Finnish state. The VAT was collected from both registered and non-registered importers liable to pay VAT if they had breached the provisions governing the customs procedure.

Finnish Customs remitted 139 million euros in customs duties to the EU and 35 million euros in collection fees to the Finnish state.

The total amount of customs duties collected was 173 million euros and 49 million euros in fairway dues. The share of service charges etc. was around 3 million euros.

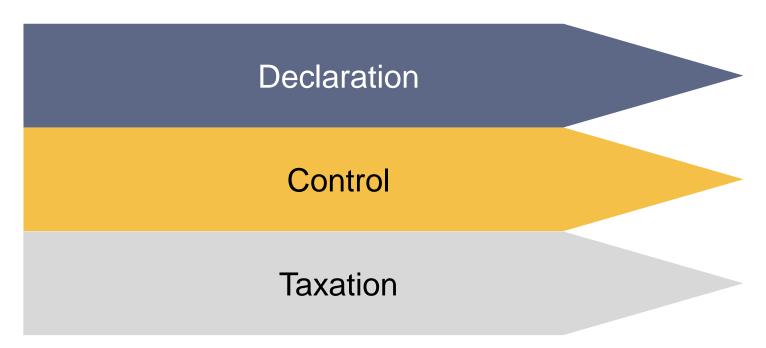


Declarations submitted in Finland

Import declarations	897 540
Export declarations	1 112 878
Entry summary declarations	511 505
Exit summary declarations	96 719
Ship declarations	36 159
Summary declarations for temporary storage	446 139
NCTS transit declarations	106 709
Electronic copies of NCTS-TIR declarations	18 038



Measures by Customs aimed at goods flows





Measures by Customs aimed at goods flows

Authorisation	Advance declaration	Notification of arrival	Warehousing	Transit	Release for free circulation	
Risk	Risk analysis	Warehouse co	ontrol Goods con	trol Laborato	y analysis Corpor	ate audit
assessment		Intern	ational operations			
and quality assurance	Threa	t assessment In	telligence Prelim	inary investiga	ation	
Determination of security	n	Reservation of security	Imposing of taxes	Imposing of taxes	Payment and release of security	Subsequent taxation and collection
		Solvency	control			>/



Customs controls at borders

Border controls	311 205	
Passenger controls	79 493	
Controls of traffic safety	62 305	
Vehicle inspections	56 604	
X-ray controls – large units	166 751	
Controls of packages of online trade goods through methor integrated with traffic flows and of technology.	ods	
Inspections with dogs	29 688	
Enforcement processes resulting in criminal processes or administrative sanctions	14 277	
➤ In addition: extensive radiation controls as well as automatic recognition of registration plates and containers at border crossing points.		



Cooperation areas of Finnish Customs

WCO

EU

Russia

Cooperation with customers

Cooperation between authorities

Police, Customs and Border Guard (PCB)



Areas of PCB cooperation

PCB criminal intelligence centres

Target selection procedure and joint investigation teams

Combat against the shadow economy

Controls of passenger traffic

Combat against terrorism

Coordination between Customs and the Border Guard at border crossing points

Controls of heavy vehicles

The HARVA project

Technology (LIPRE, X-ray, IT)

EU coordination



Customs' role in enforcement cooperation

Ministry Finance	Tax Administration, Statistics Finland	Tax control, corporate audit, shadow economy, statistics cooperation
Interior	Police, Border Guard	PCB, crime prevention, weapons, cash, border controls
Transport and Communications	Finnish Transport and Communication Agency (Traficom) Finnish Communications Regulatory Authority (FICORA)	Controls of heavy traffic, safety measures at ports (ISPS), radio equipment and telecommunications terminal equipment
Agriculture and Forestry	Finnish Food Authority Agency for Rural Affairs (Mavi)	FEOGA, foodstuffs, plant and animal diseases
Foreign Affairs	Department for External Economic Relations Political Department	Dual use products including weapons of mass destruction, international trade regulations (e.g. customs value and origin)
Social Affairs and Health	Finnish Medicines Agency (Fimea) National Supervisory Authority for Welfare and Health (Valvira) Radiation Safety Authority (STUK)	Narcotics, medicines, alcohol, tobacco, snus radioactive materials
Education	Copyright organisations Finnish Heritage Agency	Copyrights, objects of cultural value
Environment	Environmental Administration (SYKE)	Waste, chemicals, CITES
Employment and the Economy	Safety Technology Authority (Tukes) Finnish Patent and Registration Office	Chemicals, consumer goods, explosives, intellectual property rights
Defence	Ministry of Defence	Defence materiel
Justice	The Office of the Prosecutor General	Preliminary investigation, charge issues



Goods controls and corporate audits

Control inspections and goods controls	60 715	
Warehouse controls	282	
Corporate audits	65	
Document control reports	220	
Extensive control reports	162	

Counterfeit products

There were a total of 126 169 suspected counterfeit products, and the value of those resulting in further measures was 2 176 665 euro.

The stopped products included, among others, game consoles, electric guitars, smart phones, phone batteries as well as clothes and shoes.



Customs crime prevention

Customs uncovers and investigates offences. Emphasis on the prevention of serious crime and economic crime.

Uncovered offences	8 943		
Narcotics offences ➤ aggravated offences	2 753 281		
Tax fraud	1 294		
Economic offences	153		
Recovered proceeds of crime €26,1 million			
Impact	€38.91 million		

90 % of illegal medicines arrive as online orders. In 2018, Finnish Customs seized 56 009 medicine tablets (265 406 tablets in 2017).



Customs Laboratory

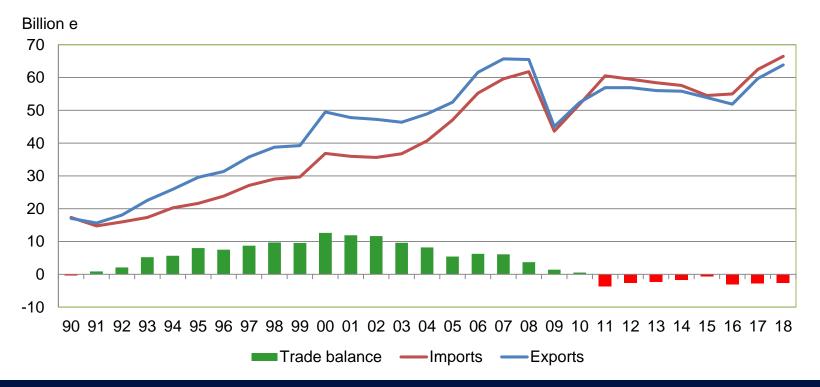
Examinations connected to suspected offences	6 527	57 %
Food control	2 636	23 %
Consumer goods control	1 352	12 %
Fuel examinations	551	5 %
Other customs technical examinations	98	1 %
Economic inspections	352	3 %
Total	11 516	

More than 31 000 laboratory examinations producing more than 700 000 results.

Checks on conformity of fruit and vegetables	654
Phytosanitary controls	864

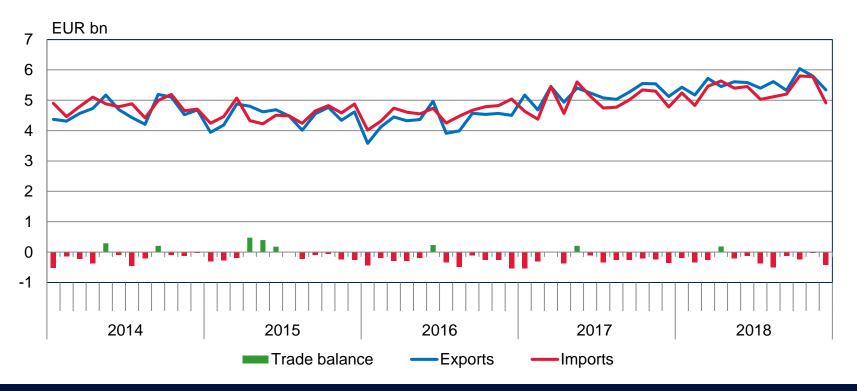


Exports, imports and trade balance 1990–2018



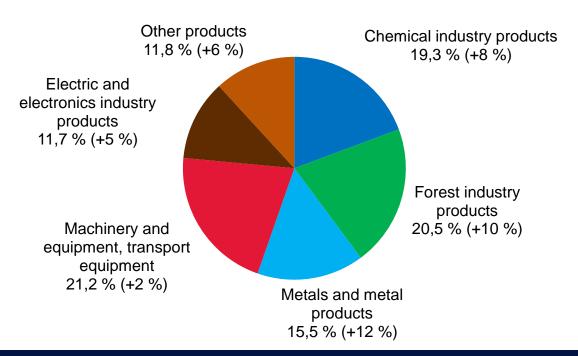


Exports, imports and trade balance by month 2014–2018





Export by product category (CPA) 2018 (1–12) Share of exports and change in value (%) compared to the previous year





Foreign trade by country 2018

according to total trade volume

