

A private person's application for amendment of a customs clearance decision

I wish to apply for amendment of a customs clearance decision. [More detailed guidance on how to fill in the application.](#)

1. Customs clearance decision to be amended

MRN of the customs clearance decision (decision on customs debt). It has the form 23FIU60000010634R5. Without the MRN, the application cannot be processed.

2. Reason why I am applying for amendment

You can select more than one reason if applicable.

- A. I cancelled the purchase and returned the consignment to the seller
 - B. I received defective goods or the wrong goods
 - C. I provided incorrect information in the customs declaration
 - D. My parcel has been returned to the sender (consignor)
 - E. I'm applying for a reduced customs duty rate for the goods after their clearance
 - F. Other reason, e.g. the consignment has been declared twice.
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Please specify what details in the customs declaration are to be corrected and why. [See more details completion instructions.](#)

3. Bank account number of repayment recipient

Account number in IBAN format _____

4. Applicant details

First name and surname _____

Street address _____

Postal code _____ Town/City _____

Telephone number _____ Email address _____

- I'm submitting the application on behalf of another person and I have a power of [attorney](#).

5. Attachments

Attach the order confirmation or invoice to the application. Also attach any other relevant documents. [See more detailed completion instructions.](#)

Send the application including attachments primarily by secure email to kirjaamo(at)tulli.fi.

[Read the instructions on how to send secure email.](#)

You can also send the application by post to the address
Tulli, Tuonnin oikaisuhakemukset, PL 512, 00101 Helsinki.

You can also hand in the application at our [registry office](#) or one of our [customs offices](#).